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United Service Organization (USO)

International Gateway Lounge | Lower Level, International Pier, Beside Baggage Claim 14

HOURS: 6:00am-10:00pm, Daily - Click Here For After Hours Information

The USO International Gateway Lounge is a \$1.1 million, 5,000 square-foot facility serving 99 percent of the U.S. Armed Forces traveling to and from duty stations in Europe, Southwest Asia and the United States.

The Lounge serves as a "home away from home" to military personnel traveling through BWI Marshall. Access is privileged to active duty and retired military personnel, National Guard, reservists, merchant marines and dependents. Military ID is required. DoD contractors and DoD civilians authorized access with ID.





Amenities include:

Hospitality desk staffed by knowledgeable USO volunteers

Secure baggage storage area

Free photocopying and faxing services

Family room with cribs, toys, TV/DVD and movie library

Restrooms with diaper changing tables

72-inch screen TV lounge with DVD and extensive movie library

Snack bar

Free wireless internet access courtesy of Cisco Systems

Technology center with Internet access provided by Microsoft

Wireless phones for domestic and international calls provided by Verizon

DSN telephone/fax lines

Sleeping room with wake-up calls available

Ground transportation and lodging assistance

Air Mobility Command (AMC) BWI flight information

Corporate partners include Verizon, Microsoft and Lockheed Martin.

Other USO airport facilities include Washington Dulles International Airport, Ronald Reagan Washington National Airport and Andrews Air Force Base.

To reach the USO volunteer on duty call 410-859-4425.

If you are arriving at a time when the USO office is closed, see below for after hours information.

AFTER HOURS CONTACT INFO AND LOCATIONS

Reporting to Aberdeen Proving Ground 410-278-3885 / 4344 Aberdeen Proving Ground Operator 410-278-1110

BWI Taxi Services Lower Level, Doors 5 & 13

*Note taxi may have to go through post security

Car Rental Shuttle Lower Level, Doors 11 & 16

Fort Meade Post Operator 301-677-6261

Hotel Kiosk Next to Baggage Claims 13 & 14

Payphones To the Right of USO Lounge Reporting to Walter Reed 202-782-6730 / 32

Reporting to Walter Reed After Hours 202-782-0069 877-272-7337 Red Cross