



**DEPARTMENT OF THE ARMY**  
**U.S. ARMY INSTALLATION MANAGEMENT COMMAND**  
**HEADQUARTERS, U.S. ARMY GARRISON FORT SILL**  
**462 HAMILTON ROAD, SUITE 120**  
**FORT SILL OK 73503-1340**

AMIM-SIG-ZA (600-20a1)

13 June 2024

MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: Commander's Open Door Policy, GC Policy Memorandum 24-02

1. Reference AR 600-20 (Army Command Policy).
2. Policy. The intent of my open-door policy is to follow the procedures listed in the referenced Army regulation, and to enable members of my command to present facts, concerns, problems of a personal or professional nature, or other issues they have been unable to resolve within their chain of supervision. Soldiers and Civilian employees are responsible for ensuring leaders are made aware of problems that affect discipline, morale, and mission effectiveness. Further, leaders at every level will establish an open-door policy within their organizations.
3. Military and Civilian employees will make full use of their chain-of-supervision and installation support agencies to resolve problems before requesting to see me. The Staff Judge Advocate, Inspector General, Equal Employment Opportunity Advisor, and Civilian Personnel Labor-Management Employee Relations Specialists are available to assist. If the chain-of-supervision or other agencies cannot resolve the issue, I will see the Soldier or civilian employee by appointment. You can schedule appointments through my secretary. Enlisted Soldiers will meet with the Garrison Command Sergeant Major prior to meeting with me.
4. Issues that are the subject of an ongoing action covered under statutory, regulatory, or negotiated procedures, may limit what I can discuss or influence.
5. The proponent for this policy is the GC Office, at (580) 442-3106.
6. This GC Policy memorandum supersedes GC Policy Memorandum, 22-01, Subject: Commander's Open Door Policy, 6 April 2023.

A handwritten signature in blue ink, appearing to read "Derek R. Baird", written in a cursive style.

DEREK R. BAIRD  
COL, FA  
Commanding

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(see next page)

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