



**DEPARTMENT OF THE ARMY**  
U.S. ARMY INSTALLATION MANAGEMENT COMMAND  
HEADQUARTERS, U.S. ARMY GARRISON FORT SILL  
462 HAMILTON ROAD, SUITE 120  
FORT SILL OK 73503-1340

AMIM-SIG-ZA (608a)

13 June 2024

**MEMORANDUM FOR SEE DISTRIBUTION**

**SUBJECT: Priority Services for Families of Our Fallen Soldiers, and their Family Members, GC Policy Memorandum 24-18**

**1. References.**

- a. AR 608-1 (Army Community Service)
- b. Army Directive 2021-01 (Army Survival Outreach Services Program), 7 January 2021
- c. HQDA EXORD 100-21 (Survivor Outreach Services Refocus), 25 February 2010

**2. Purpose.** To establish command policy and guidelines for each directorate, agency, and activity to integrate a comprehensive continuum of care and services for the surviving spouses and their Family Members (FM) of our Fallen. These services should match the world class and quality of services the Soldiers, Civilians, and Families have provided to the Nation.

**3. Applicability.** The policy applies to all Garrison organizations supporting the Fort Sill Survivor Outreach Services (SOS) Programs. All services provided will be conducted in an organized, professional, and compassionate manner.

**4. Guidance.**

- a. SOS is established to provide support and resources to the Spouses and Families of our Fallen.
- b. Spouses and Families of our Fallen include surviving FMs of uniformed service members who gave their lives during active Federal service.
- c. Services are intended to provide continued support as long as required by the Families of our Fallen.
- d. An effective working relationship with the Casualty Assistance Center (CAC) is imperative to the success of the program mission. SOS staff will work closely with the CAC staff to ensure that the Survivors of Fallen Soldiers are familiar with the SOS

AMIM-SIG-ZA (608a)

SUBJECT. Priority Services for Families of Our Fallen Soldiers, and their Family Members, GC Policy Memorandum 24-18

program and available services. This may include escort or directional assistance from one office to another. Signage will clearly identify where assistance can be obtained.

e. Garrison agencies providing services to the Survivors will give referrals top priority. Referral services will be provided by the next available provider.

f. Notification for priority service will include specific language which stipulates that Survivors of Fallen Soldiers will receive priority.

5. The proponent for this policy is The Directorate of Family and Morale, Welfare and Recreation (DFMWR), at (580) 442-3001.

6. This GC Policy Memorandum supersedes GC Policy Memorandum 22-18, Subject Priority Services for Families of Our Fallen Soldiers, and their Family Members (FMs), GC Policy Memorandum 22-18, 21 September 2022.



DEREK R. BAIRD  
COL, FA  
Commanding

DISTRIBUTION:  
Fort Sill Internet  
HQ Garrison  
DES  
DHR  
DPTMS  
DPW  
DFMWR  
PAIO  
RMO  
Safety Office  
Welcome Center